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Subject: FYI | Cultural and Linguistic Competence Policy Assessment (CLCPA) Systemwide Reports
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NEW BHS REPORTS

REPORTS NOW AVAILABLE

Sent on Behalf of Liz Miles, Ed.D, MSW, MPH, Program Coordinator, Population Health, Network Quality and Planning:

Bcc'd to BHS Contractors and BHS-All Staff

Hello,

We are pleased to announce that the **Cultural and Linguistic Competence Policy Assessment (CLCPA)** systemwide is now available. The systemwide CLCPA is available via the [BHS Technical Resource Library](#) (TRL) under [Section 4 Cultural Competency](#): 4.4 Survey Reports.

Cultural and Linguistic Competence Policy Assessment (CLCPA) 2024

The County of San Diego Behavioral Health Services is committed to providing culturally and linguistically competent services. One of the Quality Improvement strategies in the Cultural Competence Plan is to survey all program managers annually to evaluate their perception of their programs' cultural and linguistic competence. From February through March 2024, a Google survey was distributed via email to all County-contracted and County-operated Program Managers.

A total of 213 programs responded to the survey: 149 (70%) Mental Health Services and 64 (30%) Substance Use Disorder Services programs. Responses were compared to those received in 2023. Sections covered in the self-assessment include:

- Knowledge of Diverse Communities
- Organizational Philosophy
- Personal Involvement in Diverse Communities
- Resources and Linkages
- Human Resources
- Clinical Practice
- Language and Interpretation Services
- Engagement of Diverse Communities

This assessment aims to ensure that County services are accessible and equitable for all residents, regardless of their cultural background or language proficiency. The goal is to enhance responsiveness to the needs of diverse communities and promote effective communication and engagement across different cultural and linguistic groups within the county.

For your program-level results, please contact your COR.

Thank you for your attention, and please send any questions to
bhspophealth.hhsa@sdcounty.ca.gov.

Contract Support Team (CST)

Behavioral Health Services

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